

# Helmuts Hobbies Z SCALE Service Form

**Date:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Country:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Daytime Phone:** \_\_\_\_\_

**Payment Type:**  Check  Credit Card

Card Number: \_\_\_\_\_

Exp: \_\_\_\_\_ 3-digit code: \_\_\_\_\_

## General Service Information

List each article enclosed for service and fill in the information in the table below. Include additional details on back of page if necessary. Z motors are often damaged by factory oil lock up and normal wear. We test all motors to make sure they run cool after cleaning and inspection before completing the reassembly of a model. If a motor gets hot, it must be replaced. Motors run \$45.00 and up. Unfortunately, we cannot call every customer before completing repairs, so please indicate below if motor replacement is acceptable. If replacement is not approved, the model will be re-assembled and returned and the standard labor price plus return shipping will be billed.

Marklin Item Number	Description	Replace Motor if Required?		Problem Description
		Yes	NO	
		<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	

All locomotives received for general overhaul and digital conversion are completely stripped, cleaned and reassembled with fresh lubrication and brushes. Wheels and pickups are replaced as necessary. This is the only way to ensure factory quality performance. Everything must be 100% mechanically for absolute peak performance. Labor for most overhauls is \$55.00. Complex locomotives, locomotives with extreme wear may be higher and labor for these is billed based on the actual work time @ \$55.00/hr billed in 1/10 hour increments.