

Helmuts Z Scale Service Form

Date: _____

Received: _____

Has address or other information changed recently? Y/N _____

Name: _____

BILLING Address: _____

City: _____ **State:** _____ **Zip Code:** _____

Country: _____

Email Address: _____

Daytime Phone: _____

Payment Type: Check Credit Card **NO AMEX or Discover**

Card Number: _____

Exp: _____ 3-digit code: _____

General Service Information

List each article enclosed for service and fill in the information in the table below. Include additional details on back of page if necessary. Z motors are often damaged by factory oil lock up, normal wear and attempts to get the engine to run when locked up. We test all motors to make sure they run cool after cleaning and inspection before completing the reassembly of a model. If a motor gets hot, it must be replaced. Motors run \$35.00 and up. Unfortunately, we cannot call every customer before completing repairs, so please indicate below if motor replacement is acceptable. If replacement is not approved, the model will be re-assembled and returned and the standard labor price plus return shipping will be billed.

Make	Item Number/Description	Replace Motor if Required?		Problem Description or Notes
		Yes	NO	
		<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	

All locomotives received for general overhaul are completely disassembled, cleaned and all traces of old oil and remaining solidified oil residue is removed. Then the locomotive is reassembled with fresh lubrication and brushes. Wheels and pickups are replaced only if necessary. This is the only way to ensure factory quality performance. Everything must be 100% mechanically for absolute peak performance. Labor for most overhauls is \$65.00. Complex locomotives, locomotives with extreme residue accumulation and wear may be higher and labor for these is billed based on the actual work time @ \$65.00/hr billed in 1/10 hour increments.